Part B – Health Facility Briefing & Design
215 Mortuary - General

International Health Facility Guidelines
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<table>
<thead>
<tr>
<th>Section</th>
<th>Title</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Introduction</td>
<td>3</td>
</tr>
<tr>
<td>2</td>
<td>Planning</td>
<td>3</td>
</tr>
<tr>
<td>3</td>
<td>Design</td>
<td>5</td>
</tr>
<tr>
<td>4</td>
<td>Components of the Unit</td>
<td>7</td>
</tr>
<tr>
<td>5</td>
<td>Schedule of Accommodation – Mortuary - General</td>
<td>8</td>
</tr>
<tr>
<td>6</td>
<td>Functional Relationship Diagram – Mortuary - General</td>
<td>9</td>
</tr>
<tr>
<td>7</td>
<td>References and Further Reading</td>
<td>10</td>
</tr>
</tbody>
</table>
1 Introduction

Description

The Hospital Morgue is a facility for the viewing and/or identification of a body and the temporary holding / storage of bodies prior to transfer to a Mortuary.

The needs of hospital staff, relatives of the deceased and attendant authorised persons should be considered in the design, layout and functionality of the unit to provide a safe and private environment.

The design must address the following:
- number of bodies to be stored;
- method of storage i.e. refrigerated cabinets, cool room, freezing capacity;
- separation of entries for families to view/identify bodies, and
- delivery of bodies from inside the hospital and external delivery (if applicable).

It should be noted that the standard hospital Morgue facility should not be used for storage of a body associated with a criminal investigation. In this case the body is evidence and enhanced security should be provided.

2 Planning

Operational Model

Hours of Operation

Working hours will be on a routine eight hours per day, five days per week. Work times are assumed 8.00am-5.00pm. The Hospital Morgue Unit will also be accessible to authorised personnel 24 hours per day, 7 days per week.

Model of Care – Body Holding

Two options are available as follows:
- Walk-in cool room for individual trolleys; or
- Bank of refrigerated cabinets.

Consideration should be given to the following:
- security of bodies;
- isolation and bariatric needs; and
- expected length of time for retention of bodies.

There are two types of morgue cold chambers:
- positive temperature +2/+4°C (the most common type),
- negative temperature -15°C/-25°C (used by forensic institutes for the storage of bodies that have not yet been identified).

Planning Models

The Unit should be located in the same building as the main health facility away from any public area to ensure that is appropriately screened from visibility.

It should be located at ground level to allow easy and discrete access to deliver and/or remove bodies via an exit lobby.
**Functional Areas**

The Hospital Morgue Unit will consist of the following Functional Areas depending on the size of the facility and the Operational Policy:

- Entry Lobby / Administration / Exit Lobby;
- Body Holding Area;
- Waiting / Viewing Area;
- Staff Area.

**Entry Lobby/ Administration/ Exit Lobby**
The Entry and Exit Lobbies form part of a single space with direct access to the Body Holding Area. The area should include:

- hand basin
- workstation for body registration and removal details
- parking space for the transport trolley
- parking space for a hoist / elevating trolley

**Body Holding Area**
The Body Holding Area provides refrigerated space for the temporary storage of bodies. The area should allow for the following:

- Separate spaces / cabinets should be allowed for isolation;
- Manoeuvring space in front of refrigerated cabinets to insert/withdraw the trays;
- 3 square metres is required for a body on a loose tray or trolley in a cool room.

**Waiting / Viewing Area**
The area should allow for the following:

- Discrete entrance away from the main hospital to the Waiting Area for relatives, police and others;
- Direct visibility into the adjoining Viewing Area.

**Storage**
The area should allow for the following dedicated areas:

- Lockable storage area for the deceased’s personal effects;
- Clean linen area;
- Cleaning materials and agents;
- Used linen collection area;
- Plastic body bags and sealing machine area.

**Staff Area**
The area should allow for the following:

- Staff areas comprising of office, workstations, meeting / teaching rooms and amenities;
- Office for use by the pathologist and police.

**Functional Relationships**

**External**

Mortuary / Holding facilities shall be accessible through an exterior entrance and shall be located to avoid the need for transporting bodies through public areas. It should also be located in close proximity to Anatomical Pathology laboratories and relevant clinical areas for transportation of laboratory specimens.

**Internal**

The Waiting Area and Viewing Area should be collocated however there should be no access to other sections of the Morgue for viewers.

Entry Lobby, Exit Lobby and Administrative Area form part of a single area.
3 Design

Accessibility

External
Morgue Unit is to have separate access as follows:
- direct access from the Hospital for delivery of the body;
- direct but separate and discreet access for relatives of the deceased from all relevant areas of the hospital to Morgue waiting / viewing area;
- adequate access for funeral directors for vehicle parking and discrete, weather protected, facilities for the collection of bodies;
- adequate access for ambulances delivering bodies;
- adequate access for police vehicles.

Internal
The Body Holding Room is to have direct access to/from:
- the hospital corridor for use by staff;
- Viewing Room;
- discreet access from body hold / cool room to hearse and ambulance parking bays.

Infection Control

Bodies stored in the Morgue which may contain infectious diseases that must be contained.

Cleaned instruments and materials shall be re-circulated under normal procedures through the Sterile Supply Unit or autoclaved within the Morgue Unit. The unit shall be designed to control infection utilising the following:
- layout designed to minimise cross contamination in work areas;
- provision of a small wash-down / disposal / booting area;
- provision of an adequate number of hand wash facilities;
- provision of appropriate cleaning, waste storage and waste disposal;
- use of suitable materials and finishes;
- specimen storage facilities;
- first aid facilities;
- adequate isolation of space and ventilation systems which present potential hazard.

Environmental Considerations

General
The Morgue Unit needs to be designed to provide staff with sufficient space, working surfaces and appropriate equipment to safely carry out their duties.

Interior Design
The interior design of the Morgue Unit shall have due consideration for the following as primary items of design:
- infection control;
- cooling and ventilation.

The Viewing Room should be a pleasant space and consideration given to adjustable lighting and a music system in the room.

Acoustics
Acoustic design shall ensure that conversations in adjoining rooms cannot be overheard by relatives in the viewing area.
Space Standards and Components

Ergonomics
The Morgue Unit shall be ergonomically designed to any potential avoid injury to staff, patients, visitors or maintenance personnel.

Access and Mobility
Where necessary the layout shall comply with the requirements of the Americans with Disabilities Act (ADA) Accessibility Guidelines for Building Facilities.

Safety and Security

Safety
The interior design of the Morgue Unit shall consider the impact of finishes, surfaces and fittings on safety including the following:
- floor covering selection
- adequate drainage
- protection from protrusions or sharp edges
- stability and height of equipment or fittings
- adequate protection against infection and any other hazards

Security
The security aspects of the Morgue Unit shall consider the following:
- deceased bodies
- valuables left on the body
- specimens removed during autopsy
- staff personal belongings and security
- access and egress, particularly after hours

Finishes

Refer also to Part C of these Guidelines.

Ceiling Finishes
Ceilings must be washable, impermeable and non-porous.

Floor Finishes
Floor finishes shall be non-slip for all wet areas or areas subject to water. It should be impervious, easy to clean, sealed with coving at the edges and have adequate drainage. Drains should be fitted with appropriately filtered traps for ease of hosing down.

Wall Finishes
Wall surfaces in the body holding area should be washable and/or scrubbable.

Fixtures and Fittings

Refer also to Part C of these Guidelines AND Standard Components for Fixtures and Fittings.

- The equipment layout of the Morgue Unit shall ensure:
- adequate provision for operation and maintenance;
- provision of services as required;
- door sized to allow for delivery and removal of the equipment;
- design for the required heat loads;
- Adequate provision for weight loads.

Safety Showers and Eye Washes
Provide safety shower and eye wash or eye / face wash equipment.
Building Service Requirements

Refer also to Part E of these Guidelines.

Heating, Ventilation & Air-Conditioning

The temperature of the body holding area should be maintained within a comfortable range not exceeding 20-21°C. The ventilation system should be isolated from other ventilation systems by being designed to minimise the spread of odours and airborne pathogens.

Alarms

The operating temperatures of all cooled and freezing facilities should be continuously monitored and fitted with alarms which are activated when the temperature exceeds a predetermined level. The alarms should be transmitted to a permanently manned station.

Communications

It is recommended that an intercom be provided from the main / exit door to the body preparation room, to alert attendants.

Lighting

Provide adequate lighting in all areas.

Power Supply

Provide protective covers to power supply outlets to protect outlets from wetting. Provide an emergency back-up system for the power supply to the refrigeration, high priority equipment and illumination.

4 Components of the Unit

The Hospital Morgue Unit will contain Standard Components to comply with details described in these Guidelines. Refer also to Standard Components Room Data Sheets and Room Layout Sheets.
## 5 Schedule of Accommodation – Mortuary - General

<table>
<thead>
<tr>
<th>ROOM / SPACE</th>
<th>Standard Component</th>
<th>Level 4 Qty x m²</th>
<th>Level 5/6</th>
<th>Remarks</th>
</tr>
</thead>
<tbody>
<tr>
<td>WAITING MALE / FEMALE</td>
<td>WAIT-10-I</td>
<td>2 x 10</td>
<td></td>
<td>5 persons; separate waiting areas for Male &amp; Female</td>
</tr>
<tr>
<td>WAITING FAMILY</td>
<td>WAIT-25-I</td>
<td>1 x 25</td>
<td></td>
<td></td>
</tr>
<tr>
<td>VIEWING ROOM</td>
<td>MOR-VR-I</td>
<td>1 x 8</td>
<td></td>
<td>1 morgue trolley plus 2 persons</td>
</tr>
<tr>
<td>TOILET - ACCESSIBLE (MALE / FEMALE)</td>
<td>WCAC-I</td>
<td>2 x 6</td>
<td></td>
<td>Optional for relatives if available nearby</td>
</tr>
<tr>
<td>AIRLOCK - ENTRY</td>
<td>AIRLE-6-I</td>
<td>1 x 6</td>
<td></td>
<td></td>
</tr>
<tr>
<td>OFFICE - WORKSTATION</td>
<td>OFF-WS-I</td>
<td>1 x 5.5</td>
<td></td>
<td>May include lockable cupboard for valuables</td>
</tr>
<tr>
<td>BAY – MOBILE EQUIPMENT</td>
<td>BMEQ-4-I</td>
<td>1 x 4</td>
<td></td>
<td>Morgue trolley parking</td>
</tr>
<tr>
<td>BAY - HANDWASH TYPE B</td>
<td>BHWS-B-I</td>
<td>1 x 1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>BAY - STORAGE 3 m²</td>
<td>BS-3-I</td>
<td>1 x 3</td>
<td></td>
<td>General and linen</td>
</tr>
<tr>
<td>MORTUARY EXIT LOBBY</td>
<td>MOR-EX-I</td>
<td>1 x 7</td>
<td></td>
<td></td>
</tr>
<tr>
<td>MORTUARY COOL STORE BODY HOLDING ROOM</td>
<td>MOR-CS-I</td>
<td>1 x 25</td>
<td></td>
<td>Assumes 9 body hold refrig. cabinets 3x3 tiers</td>
</tr>
<tr>
<td>TOILET - STAFF – MALE / FEMALE</td>
<td>WCST-I</td>
<td>2 x 3</td>
<td></td>
<td>Separate for Male &amp; Female</td>
</tr>
<tr>
<td>CLEANERS ROOM</td>
<td>CLRM-5-I</td>
<td>1 x 5</td>
<td></td>
<td></td>
</tr>
<tr>
<td>DISPOSAL ROOM</td>
<td>DISP-8-I</td>
<td>1 x 8</td>
<td></td>
<td></td>
</tr>
<tr>
<td>SHOWER - STAFF</td>
<td>SHST-I</td>
<td>2 x 3</td>
<td></td>
<td>Separate for Male &amp; Female</td>
</tr>
<tr>
<td>CIRCULATION ALLOWANCE %</td>
<td></td>
<td></td>
<td>20 %</td>
<td></td>
</tr>
</tbody>
</table>

Please note the following:
- Areas noted in Schedules of Accommodation take precedence over all other areas noted in the FPU.
- Rooms indicated in the schedule reflect the typical arrangement according to the Role Delineation.
- Exact requirements for room quantities and sizes will reflect Key Planning Units identified in the Service Plan and the Operational Policies of the Unit.
- Room sizes indicated should be viewed as a minimum requirement; variations are acceptable to reflect the needs of individual Unit.
- Office areas are to be provided according to the Unit role delineation and number of endorsed fulltime positions in the unit.
- Staff and support rooms may be shared between Functional Planning Units dependent on location and accessibility to each unit and may provide scope to reduce duplication of facilities.
6 Functional Relationship Diagram – Mortuary - General

- STAFF AREA/ OFFICES
- BODY HOLDING
- CIRCULATION
- RECEPT OFFICE
- SUPPORT
- WAITING
- VIEWING

Optional door access or window to viewing room.

HOSPITAL UNITS

DISCRETE VISITOR ENTRY

LOADING DOCK
7 References and Further Reading

- Australasian Health Facility Guidelines, Part B Health Facility Briefing and Planning, Rev 5, 2012; refer to website www.healthfacilitydesign.com.au
The International Health Facility Guidelines recommends the use of HFBS “Health Facility Briefing System” to edit all room data sheet information for your project.

HFBS provides edit access to all iHFG standard rooms, and departments, and more than 100 custom report templates.

The Health Facility Briefing System (HFBS) has numerous modules available via annual subscription. It suits healthcare Architects, Medical Planners, Equipment Planners Project Managers and Health Authorities.

Use the HFBS Briefing Module to quickly drag in health facility departments or pre-configured room templates from the iHFG standard, edit the room features such as finishes, furniture, fittings, fixtures, medical equipment, engineering services. The system can print or download as PDF more than 100 custom reports including room data sheets, schedules, and more…

To learn more about the HFBS web-based Healthcare Briefing and Design Software and to obtain editable versions of the “Standard Components” including Room Data Sheets (RDS) and Room Layout Sheets (RLS) offered on the iHFG website, signup for HFBS using the link below.

Get Started Now: hfbs.healthdesign.com.au

✔ iHFG Room Data Sheets and Departments are instantly editable in the HFBS software available online.

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hfbsinfo.com | techsupport@healthdesign.com.au